

Radcliffe-On-Trent Health Centre

Opening Hours & Electronic Services

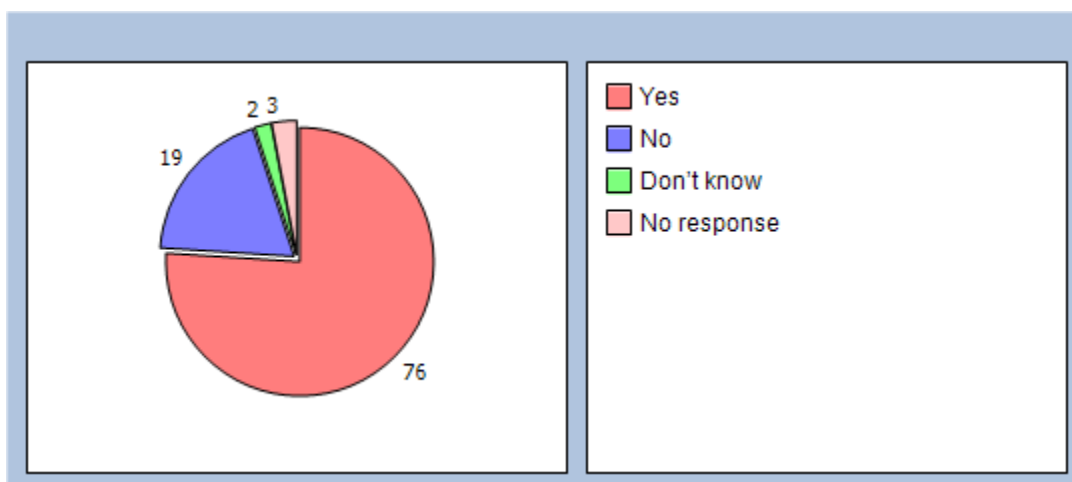
Number of Responses: **510**

Earlier this year, Rushcliffe CCG conducted a patient survey to explore patients' views on how and when they preferred to access community health services in Rushcliffe in order to inform the CCG's decisions about how services could be developed in the future. We would be grateful if you would complete this short survey which touches on some of the points in the aforementioned survey with the aim to give local feedback to your general practice in Radcliffe so that we can continue to provide the highest standard of care. Your opinions are very valuable. Please answer ALL the questions you can. There are no right or wrong answers and your doctor will NOT be able to identify your individual answers. Thank you.

About Opening Hours

Q1 Is this GP practice currently open at times that are convenient to you?

Yes **76%**
No **19%**
Don't know **2%**
No response **3%**

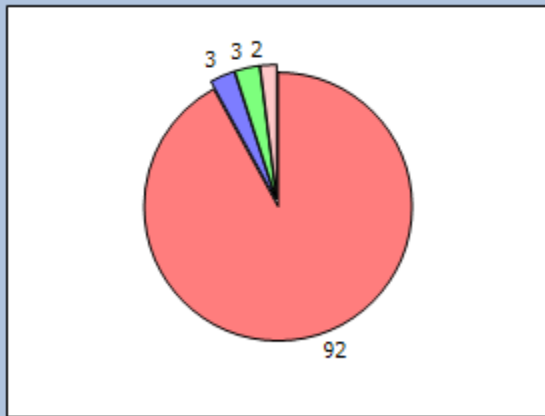


Q2 Which of the following additional opening hours would make it easier for you to see or speak to someone? (please X all boxes that apply)

Before 8am **28%**
At lunchtime **14%**
After 6.30pm **31%**
On a Saturday **58%**
On a Sunday **21%**
None of these **14%**

Q3 Would it be helpful if you could access GP services at the weekend for urgent problems?

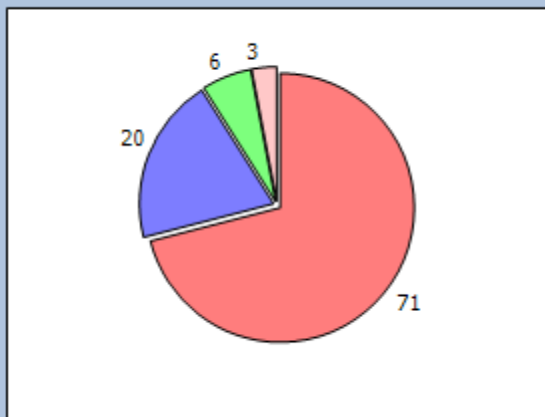
Yes **92%**
No **3%**
Don't know **3%**
No response **2%**



- Yes
- No
- Don't know
- No response

Q4 In order to access GP services at weekends for urgent needs would you be willing to travel to a location that is different from your normal surgery?

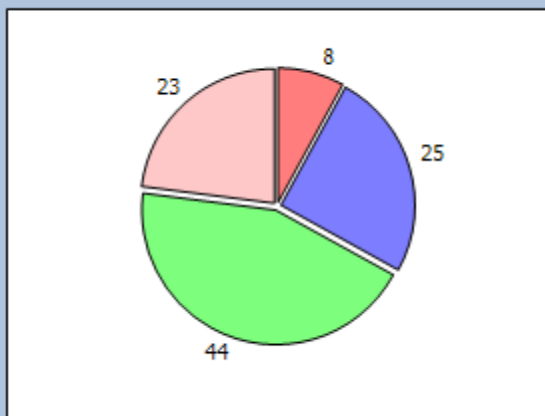
Yes **71%**
 No **20%**
 Don't Know **6%**
 No response **3%**



- Yes
- No
- Don't Know
- No response

Q5 If you are willing to travel to another location how far would you be prepared to travel?

Up to 15 miles **8%**
 Up to 10 miles **25%**
 Up to 5 miles **44%**
 No response **23%**

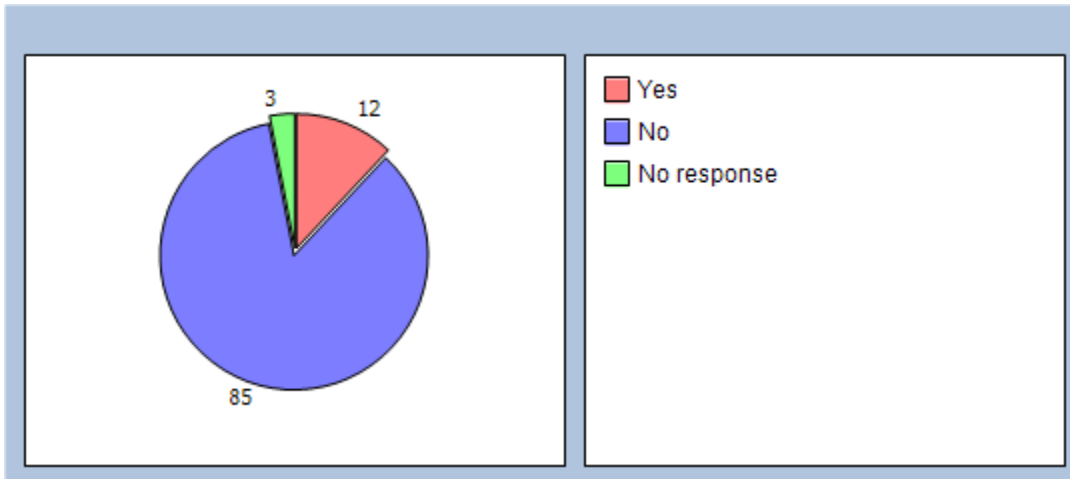


- Up to 15 miles
- Up to 10 miles
- Up to 5 miles
- No response

About Electronic Services

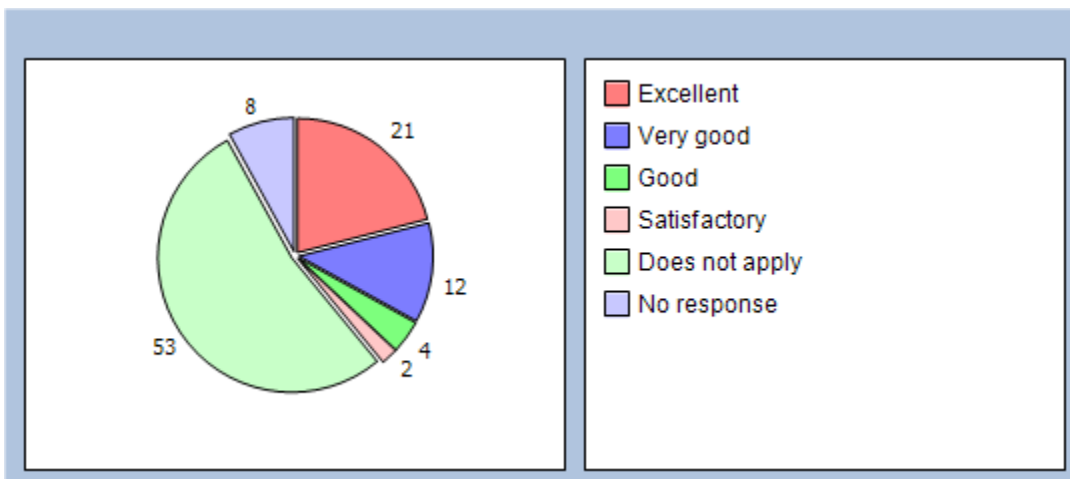
Q6 Have you used our on-line appointments booking service? (If you haven't but would like to - please look on our website to find out what you need to do)

Yes **12%**
No **85%**
No response **3%**



Q7 If you have experienced our "texting" service - how do you rate the service?

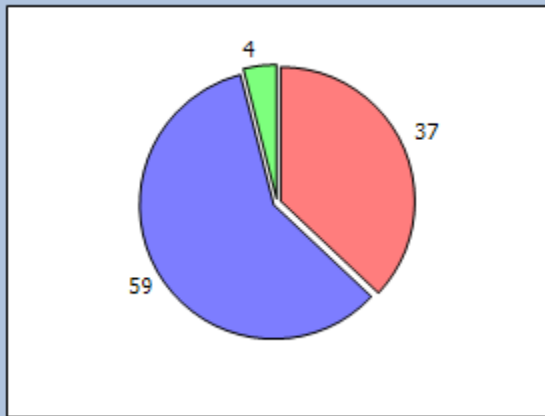
Excellent **21%**
Very good **12%**
Good **4%**
Satisfactory **2%**
Poor **0%**
Very poor **0%**
Does not apply **53%**
No response **8%**



It will help us to understand your answers if you could tell us a little about yourself

Are you ?

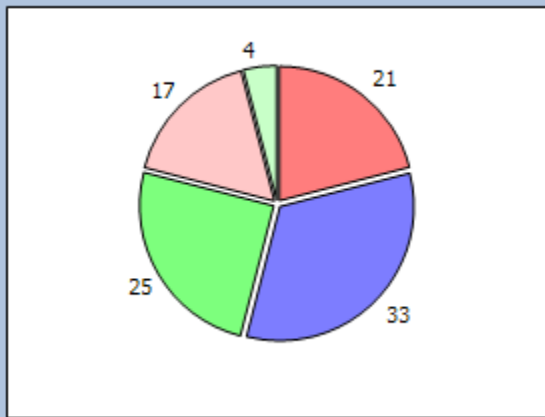
Male **37%**
Female **59%**
No response **4%**



- Male
- Female
- No response

How old are you?

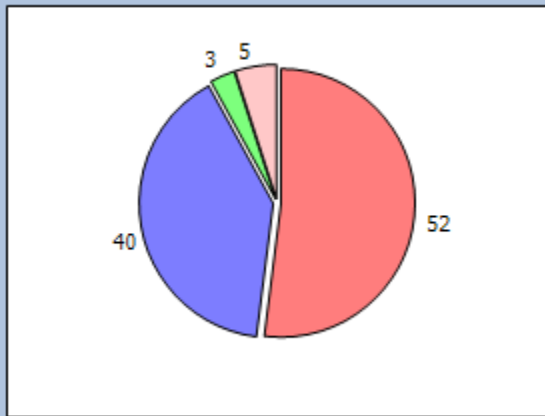
- Under 16 **0%**
- 16 to 44 **21%**
- 45 to 64 **33%**
- 65 to 74 **25%**
- 75 or over **17%**
- No response **4%**



- 16 to 44
- 45 to 64
- 65 to 74
- 75 or over
- No response

Do you have a long-standing health condition?

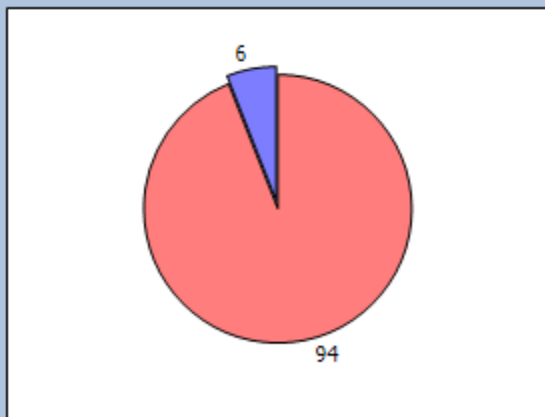
- Yes **52%**
- No **40%**
- Don't know / can't say **3%**
- No response **5%**



- Yes
- No
- Don't know / can't say
- No response

What is your ethnic group?

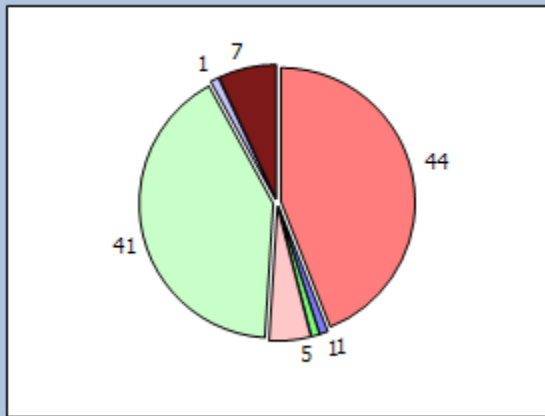
- White **94%**
- Black or Black British **0%**
- Asian or Asian British **0%**
- Mixed **0%**
- Chinese **0%**
- Other ethnic group **0%**
- No response **6%**



- White
- No response

Which of the following best describes you?

- Employed (full or part time, including self-employed) **44%**
- Unemployed / looking for work **1%**
- At school or in full time education **0%**
- Unable to work due to long term sickness **1%**
- Looking after your home/family **5%**
- Retired from paid work **41%**
- Other **1%**
- No response **7%**



- Employed (full or part time, including self-employed)
- Unemployed / looking for work
- Unable to work due to long term sickness
- Looking after your home/family
- Retired from paid work
- Other
- No response

Finally, please add any other comments you would like to make about your GP practice: